



24 September 2009

Ryan Spillane  
CEO  
Correct Solutions

By email to ryan@correct.com.au

Dear Ryan,

**Telstra cut cables, Kent Street Sydney: 16 – 24 September 2009**

Thanks Ryan, David and your team for getting our email and internet back up on Day 2 of the outage.

Your provision and reconfiguration of a wireless router was much appreciated and helped keep our business running.

You were able to also get our remote web workplace functioning for our interstate staff, and our internally hosted web sites were accessible for use by our clients.

Thankfully our incoming phone lines (including direct dial) kept working so clients could contact us. But our outgoing phone lines weren't restored until 22 September so we relied on mobile phones.

When our BDSL connection was restored on 24 September you were able to restore and reconfigure our data connection without any drama.

Yours sincerely

**Langes+**

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