



that's correct

The latest in Smart IT Solutions by The Smart IT Company

July 2008

Off The Press:

Microsoft Office Labs: Community Clips offers a great way to learn about Office.

Get access to heaps of help videos and even make your own! Click [here](#)

This month...

- Trend Micro releases the latest versions of their Business Security products. We discuss the features and benefits you can expect - and how you can get your hands on it.
- XP retires officially - what happens now?
- Meet Lin, the latest member of our growing Support team.

Questions? Comments? We value your feedback!

Call us (02) 8831 8200 to discuss any matter further...

A Worry-Free™ approach to Security



June 2008 saw the release of Trend Micro's latest version of their comprehensive security for SMB – Client/Server and Client/Server/Messaging for SMB – Version 5.0.

The new version has undergone a face lift and along with additional features and benefits, is now known as Worry-Free™ Business Security (WFBS).

Existing Trend Micro customers will start seeing their maintenance renewals coming through as WFBS Standard (previously Client/Server for SMB) and WFBS Advanced (Client/Server/Messaging for SMB).

The new features of Worry-Free™ include:

Web Threat Protection

Web threat protection prevents exposure without relying on matching each threat to a pattern file. Every day 3 billion websites are tracked, protecting customers from 8-10 million risky websites.

This prevents damage from web threats (data theft, damaged PCs) by preventing exposure to infected websites and offers real-time, constantly updated protection without slowing down computers.

Location Awareness

Automatically changes Worry-Free Security settings on notebooks to set protection for employees inside or outside the office.

This gives users the optimal security based on the current environment they find themselves in, whether it's the office, or say the local coffee shop offering wireless connectivity. The auto-configuration of settings means this feature required little effort on behalf of the user.

Application Behaviour Monitoring

Monitors application activities and prevents unauthorised, harmful changes to your computer. This is a dynamic feature, adapting intuitively to new and emerging threats and provides real-time prevention capabilities.

Multilayer Spam blocking

Blocks spam before it reaches the business. Integrated protection layer stops spam by checking IP addresses against Trend Micro's constantly updated database of known sources. This has obvious benefits in optimised network

bandwidth and Exchange Server performance, not to mention the reduction of user frustration.

The Advanced Edition now includes InterScan Messaging Hosted Security as standard.

Trend Micro's hosted email security solution blocks spam, viruses, phishing, and other email threats before they reach your network. As a hosted solution, it requires no hardware or software to install and maintain, and helps you reclaim IT staff time, end-user productivity, bandwidth, mail server storage and CPU capacity.

If you have recently renewed the maintenance on your CS or CSM (for SMB) licenses and have received WFBS, you can upgrade to the new version.

This upgrade is not done via the automatic updates, it is in fact a manual process.

To take advantage of the new features that Worry-Free™ can offer, please contact us to discuss arranging an upgrade or install further.



Contact Us!

Email: info@correct.com.au

Or visit us on the web: www.correct.com.au

T: (02) 8831 8200
F: (02) 8831 8299

Our Offices:

Castle Hill
Unit 32,
7 Anella Avenue
Castle Hill NSW

Narellan
Suite 1,
320 Camden Valley
Way Narellan NSW



Recycle your toner cartridges and help our environment, twice!

When you purchase your print cartridges through Correct Solutions, make sure you talk to us about collection of your used cartridges.

We are part of the "Recycle for Wildlife" program, enabling valuable funds to be donated to the Wildlife Warriors to support the Australian Wildlife Hospital. EVERY print cartridge counts, so talk to us today about how you can get involved!



The latest in Smart IT Solutions by The Smart IT Company

Team Member Profile - Lin Xiang



I am originally from the country with the largest population, China.

I began my studies in chemistry, majoring in poly-material back in Beijing. In the second year of my bachelor degree, I changed my focus to Information Technology.

After 2 years of self-study, I achieved my MCSE 2000 (Microsoft Certified Systems Engineer) and my CCNA (Cisco Certified Network Associate).

After my studies, I worked in two data centers in China, both as a Network and System Engineer doing support for Windows Server and Cisco Network devices.

Eventually, I decided to do some more study, to grow my technical knowledge. I also wanted to find out what Australia was like.

After a further 2 years of study, I was kindly in love with this country and made my second major decision so far; to stay here, in Sydney.

Before joining Correct Solutions, I had a couple of contract positions, one of which became a permanent role with a small IT firm based in Manly Vale.

I was a soccer player when I was in high school and still have a passion for it, so normally after work, I will play soccer with friends.

I am mad about video games – I have both PS3 and a wii. Mario Cart racing is a popular after dinner activity I enjoy with my wife. I also like to travel around and do some off road driving on the weekends.

I really look forward to working with the Correct Solutions team, as well as getting to know all of their customers.

XP Retires, Officially.

June 30 came and went with all the fan-fair that the End of Financial Year will usually bring.

This EOFY however saw an additional conclusion - the official retirement date for Windows XP.

This means that manufacturers like HP will no longer pre-load Windows XP on computers.

How will this impact you, our customers?

Once Australian distributors' stock of XP Pro Machines is exhausted, there will be no replenishment of this stock. Thankfully in the short term there is no need for panic.

Manufacturers, including HP will be shipping certain Vista Business models in their range with XP Pro recovery media and therefore XP Professional will be available on certain machines via downgrade rights.

Microsoft has stated the ability to provide the Windows XP recovery media ends on the 31 January 2009. After this PC manufacturers cannot send out Windows XP media.

With this in mind it is time to start making solid plans for the future. If you have been considering trialling a Vista Business PC on your network, now would be a great time to start laying the foundations for 2009. If implemented with enough foresight, the prospect of transitioning to the Vista Platform becomes a manageable one.

It is advisable to start testing Vista Business on the network. As far as compatibility concerns go, there is no test as conclusive as actually trialling a Vista machine with all of the programs, drivers and applications required to run your business.

Just keep in mind Vista Home Premium cannot be installed onto a network, so it is important to purchase the right version.

For more advice on implementing Vista Business test machines, or to discuss this issue further please contact us.



Contact the editor for more information

Would you like to subscribe or unsubscribe? If you wish to find out more about any of our stories or you have feedback regarding our Newsletter, you can email

Melissa Richardson
mrichardson@correct.com.au

We would love the opportunity to discuss your IT requirements further. Please call on (02) 8831 8200