

As the Festive Season approaches...

We've prepared a checklist of recommendations to help you start the New Year in top shape



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The latest in Smart IT Solutions by The Smart IT Company

December 2008

Off The Press:

Correct Solutions
Christmas closures:

From 1pm on Wednesday
24th December 2008,
reopening on Monday 5th
January 2009.

Over this period we will have
skeleton staff on,
to continue to support those
customers who will not be
closing over the
Christmas period.



Correct Solutions can
assist with all your IT
needs; from hardware
to licensing,
system design and
practical advice, we are
here to help.

Call our office today to
discuss your IT
requirements.

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This month...

- How would you sum up 2008? Ryan gives us his wrap up and takes a look at how things are shaping up for the New Year.
- Have a spouse or older child you haven't yet found the perfect gift for? Or maybe you're looking for that special something for yourself. We explore some technology options for you.
- Don't let the last working week for 2008 go by without taking a peek at some of our recommendations that will help you start the New Year in top shape.

Questions? Comments? We value your feedback!

Call us (02) 8831 8200 to discuss any matter further...

From the MD's Desk - Reflecting on a year that was...

By Ryan Spillane

WOW!!! How else could you start off talking about 2008?

From stock market record highs, to 30+ year lows, the volatility of petrol prices and interest rates, to World Youth Day in Sydney, monumental Presidential elections overseas, the rash of outrageous celebrity meltdowns and a plethora of local and overseas mayhem (both the sublime and the macabre) that has continued to grace newsstands over the last 12 months. Whatever way you look at it, 2008 has been a big year!

A little closer to home and heart, this year saw the launch of Microsoft's new Small Business Server 2008; the 6th version of a product we all love so much. In addition, 2008 saw the birth of a new product some of our larger clients would benefit from; Essential Business Server - which brings the best of the great features of SBS into the mid market space.

2008 was a huge year for Correct too. Our team has grown by four people; Gunter and Lin in June, and Jamie in late July. Just this month we have started a Service Manager

to provide an even more coordinated approach; making sure we don't forget older jobs and ensuring that we keep any issues you're having moving along.

Our Service Manager will also be responsible for ConnectWise, our Practice Management Software, helping clients use the Portal and get the many benefits available from the system. No doubt you will speak to David in the coming weeks and months as he integrates with the team and gets across the customer base and we'll be sure to introduce him properly in "that's Correct" in the New Year.

June also saw Netlan merge with us, and the gentle move into the Educational sector.

Schools now days are close to being run like businesses, they have all employed "Business Managers" to deal with the financial side of things so the principles can do what they are best at, the curriculum.

Our merger enabled us to move into the larger premises that Netlan resided in; Unit 3 in the same complex, so September saw building works completed

and Correct moving over to a well renovated office, where we have more space and a much larger engineering section to run up clients servers and equipment before taking it out to site.

Next year is going to be exciting. While no doubt things may start out slower due to the current climate, as the year goes on we will be deploying more and more SBS 2008 and some sites we have will be converting to EBS.

Virtualisation will become a reality for smaller companies as they refresh hardware. Remote applications will open up the possibilities for smaller companies to compete with the bigger companies and even into enterprise. We are eager at the prospect of bringing new technologies to market and assisting our clients to utilise the best that IT infrastructure can offer to propel their businesses forward.

I would like to thank everyone for the past year!!! Along with the team at Correct, I would like to wish you a happy Christmas, a safe holiday and a great 2009.

Special message from the editor... "that's Correct" will be back in 2009. If you know someone who you think might like to receive our Newsletter, we'd love to hear from you. We thank you for your readership over the last twelve months and for the positive feedback we receive from time to time. Remember, this is your Newsletter too, we want you to get the most out of it. So if there are things you'd like to see, feel free to let us know.
Have a safe and Merry Christmas and a very happy New Year!



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All I want for Christmas...

As Christmas fast approaches we are all too familiar with the last minute rush for Christmas shopping. Even more stressful than checkout cues and looped carols piped through tinny shopping centre speakers, is the objective of trying to come up with ideas for suitable pressies! Let's take a moment to look at some new technology that would be ideal as a Christmas gift for a spouse or older child, or even for yourself!

There are a number of new mobile phones on the market that would be the perfect gift. We'll have a look at Windows Mobile® phones, specifically the HTC range. These beasts are sleek and sexy, but retain all the functionality of a true workhorse.

HTC Touch Diamond

No keyboard, this little beauty utilises a Vibrant TouchFLO 3D user interface to scroll through contacts, browse the web and launch media.

- Lightweight in design but feature-packed with 4GB storage for photos, music and files.
- 3.2 megapixel auto-focus camera.

HTC Touch Pro

- Slim and stylish, with TouchFLO for one handed navigation and the added precision of a slide-out QWERTY keyboard.
- Mobile Word, Excel, PowerPoint, One-Note and Adobe Reader for a true mobility tool.
- Other features include a 3.2 megapixel auto-focus camera with a flash, microSD™ slot for expandable storage, TV out (cable sold separately) and GPS (software sold separately).

HTC TYTN II

- More than a mobile phone, this PDA allows full Outlook synchronisation; instant e-mail, calendar, notes, tasks and contacts.

- With GPS Copilot there is no more getting lost while you're out and about. The tilting touch screen and slide-out keyboard are really funky too.

Common Features:

- HSDPA - faster internet browsing than with previous phones.
- SMS by Conversation - allows you to see the message and your response in the same screen.
- Weather tab - weather forecast at a glance.
- Ability to surf the web using your laptop
- Bluetooth - headset or in-car.
- Keep connected to your email.
- Play your MP3 files.
- Read ebooks/PDF files.

Recommended software - SPB GPRS Monitor - gives you the ability to monitor your internet bill.

If you'd like further details or a quote please feel free to contact our office!

Start the New Year in great shape

Christmas is right on our doorsteps and isn't it a very busy period all round! The shops are full of decorations, kids are writing their lists to Santa and if you're lucky you are busy planning a break away from the office and work.

But before you get too preoccupied with holiday plans, we have a few things you may want to think about before closing your office doors for the Christmas break.

General Cleanup and maintenance of PCs –

Spring has passed but it is never too late to do a spot of cleaning. Shut down your PC. Dust the external chassis of the PC. Pay attention to the keyboard; we're sure you've all read about how dirty a keyboard can get! Turn it upside down and shake out all the crumbs or use a can of compressed air to dislodge any debris. If you have a bottle of MagiKLEEN, use it to dampen a cotton bud and wipe in between the keys, then use the MagiKLEEN cloth to wipe down the keys and general surfaces of the keyboard. Then use it to wipe down the monitor.

More cleaning –

Once the outside is spick and span, turn your attention to the files and folders on the PC. Clear your Desktop; remove those icons you never use, file any documents or pictures that are meant to be elsewhere. Organise your "My Documents" in the same way. Spend some time cleaning out your Inbox, archive old emails, compress your Outlook OST file. Defragment the hard drive and perform Windows Disk Cleanup. Install the latest version of Adobe Acrobat and Java. Run a full scan for Viruses and Malware. If need be, feel free to contact us if for guidance with these sorts of tasks.

Backup your computer –

If you are part of a network and have access to the company's file server, then that is the best place to keep information as it should be backed up regularly. Your PC most likely does not get backed up regularly - if at all. Make sure important information is backed up or preferably stored on the file server.

Review your PCs specifications –

How much RAM does your machine have? (Start menu > right click on "My Computer" and it should tell you on the General info Tab). As a rule of thumb these days we recommend; for Windows XP, 512MB (bare minimum) 1GB preferred. For Vista you'll need at least 1GB but 2GB is preferred. If you are running Vista then get yourself a USB flash drive and utilise [ReadyBoost](#) to improve performance.

Please contact our support team via email at support@correct.com.au should you have any special requirements over the Christmas period.

Contact the editor for more information

Would you like to subscribe or unsubscribe? If you wish to find out more about any of our stories or you have feedback regarding our Newsletter, you can email

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We would love the opportunity to discuss your IT requirements further. Please call on (02) 8831 8200